

Ukraine-Russia Situation

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To our valued customers:

GE is closely monitoring the Russia-Ukraine situation. In response to numerous leading indicators and government warnings, we have activated our Corporate Crisis Management and Cyber Crisis Management processes and remain vigilant. While our intelligence does not currently indicate GE is a direct target, our 24x7 security operations center is monitoring for cyber activity and have increased alerting specific to Russia and Ukraine based on cyber intelligence we receive through various channels. We are in daily contact with government partners such as DHS/CISA and government/industry initiatives to coordinate responses. We are following government issued cyber alerts applicable and appropriate to GE, including CISA's Shields Up Guidance (<https://www.cisa.gov/shields-up>), and industry best practices. In addition, our physical and cyber security teams are holding daily standup meetings to facilitate coordination and readiness.

GE utilizes a coordinated strategy involving multiple processes and tools designed to protect the confidentiality, integrity, and availability of GE customer data. These tools and processes include, but are not limited to, intrusion detection systems, host-based detection, anti-phishing filtering and removal, firewalls, proxy servers, and a dedicated team of professionals to protect, detect, and respond to cyber-related events and other suspicious activity. We have strong information sharing partnerships with industry peers, governmental entities, and vendors with the shared goal of strengthening our entire industrial ecosystem. We are constantly refining our processes to respond to emerging and evolving cyber threats.

In addition to the actions and tools mentioned, M&D is performing additional hardening within its environment to help mitigate potential security threats.

Product security is an OEM, Owner/Operator shared responsibility between GE Gas Power and the customer. The strongest defense comes with securely designed products, secure reference architecture, secure deployment of those products, and a local Owner/Operator product cyber program.

We will continue to monitor this situation and provide updates as appropriate.

For more information contact: Olumide.Ojo@ge.com

Sincerely,

M&D Cyber Security Team