



GE VERNOVA |

PLM GTCC -FAQ

Please note: Any sourcing related issues please call Toll Free: 866 770 5248 or email esourcingsupport@gevernova.com with your details to create ticket on your behalf.

Escalation Point of Contact

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Supplier Technical Collaboration (STC)

Frequently Asked Questions

Acronyms

BOM	Bill of Material
EMP	Externally Managed Part
MEP	Manufacturer Equivalent Part
SD	Supplier Deliverable
STC	Supplier Technical Collaboration
STCM	Supplier Technical Collaboration – manually generated and manipulated by GE Sourcing
STCP	Supplier Technical Collaboration for PO from integrated ERP
STCZ	Supplier Technical Collaboration for Quotation from integrated ERP
TDP	Technical Definition Package
TNR	Type Name Revision (how every object in GTCC is uniquely identified)
UG	Unigraphics (also known as NX)

Supplier Technical Collaboration (STC)

WHAT IS THE STC?

The STC is the vehicle by which GE product definition is provided to a supplier and the supplier provides deliverables back to GE. The STC is the approved method of transferring intellectual property between GE and suppliers.

The only purpose of the STC is to provide access to the intellectual property during the period of the quotation / purchase order. There is no financial or other transactional information in the STC.

There are 3 kinds of STC:

- STCZ – Request for Quotation – generated automatically by quotation signal from an integrated ERP
- STCP – PO – generated automatically by purchase order signal from an integrated ERP
- STCM – manually generated for collaboration outside of a quotation or PO, or when the ERP is not integrated to GTCC

WHAT STC-RELATED OBJECTS AUTOMATICALLY DEAL WITH FLOATS?

Content on the TDP is automatically updated if the object is revised and floated by GE Engineering (opposite of force-part revision). An email notification is automatically sent to supplier users with active STC usage of the TDP indicating that the TDP definition has changed. There are not details of what changed. The intent of the email communication is to start the conversation between the supplier and GE Sourcing.

There is no automatic float to the GE Definition of Supplier Deliverables because these are not Configuration Controlled with Change Management like the product definition is. Supplier Deliverables are revised. Supplier users receive an email notification for all Supplier Deliverables and their revisions.

WHY CAN'T I ACCESS A STC?

To open the STC, the user must be actively logged into the context for the specific company the STC is for.

During login, if you have access to more than one company, select the correct company in the Organization dropdown. If you are already logged in, you may change the active company under the person-in-circle icon to the right of your name in the top right corner of the main GTCC screen. Select the My Credentials menu, and a pop-up will appear where you can select the Organization dropdown.

WHAT IS A SUPPLIER EQUIVALENT?

A Supplier Equivalent (GE_STC_Supplier_Equivalent) is the version of the GE part that is specific for the supplier company GSL-Site (GSL9). The Supplier Equivalent separates the intellectual property of each supplier for a given GE part. The supplier does not actually ever see the GE part itself.

The supplier may connect Supplier Part / Document / CAD directly to the Supplier Equivalent whether a Supplier Deliverable is required or not.

If a supplier user searches for the Name of the GE part, the Supplier Equivalent for the company the user is actively logged in for is what the search results will return

Technical Definition Package (TDP)

WHAT IS THE TDP?

The TDP is the GE Intellectual Property (BOM and documentation files) that defines the product the supplier is providing to GE, commonly referred to as the Product Definition. Access to the GE Part Definition of the TDP is given to the supplier during the period of the collaboration (duration of the quotation / purchase order).

HOW DO I KNOW THE TDP IS CHANGED?

Content on the TDP is automatically updated if the object is revised and floated by GE Engineering (opposite of force-part revision). An email notification is automatically sent to supplier users with active STC usage of the TDP indicating that the TDP definition has changed and which Supplier Equivalent is impacted. There are not details of what changed. The intent of the email communication is to start the conversation between the supplier and GE Sourcing.

I SEE “NO ACCESS” ON THE TDP – WHAT DOES THIS MEAN? The content on the TDP Part Definition that contains files (documents, specifications, CAD, etc.) is displayed based on the specific user’s access permissions. The “No Access” indicator can result from any of the following conditions:

- User does not have the security permissions necessary for the object.
- Object is in Obsolete state.
- Object is a UG Model that with Model Validated = No, N, FALSE, or False

“No Access” content will not be part of the TDP Download package for the user.

The intention of “No Access” is to initiate the conversation between the supplier and the GE Sourcing Representative. There is not an indication to the user which condition is creating the “No Access”.

The GE Sourcing Representative will need to evaluate the content of the TDP objects to determine the specific situation for the supplier.

In the case of security permissions, the necessary permissions may be requested for the supplier user using the Supplier Account Add Access Request.

In the case of the object being Obsolete, the GE Sourcing Representative will work with the responsible engineer to identify the replacement.

In the case of a non-validated UG Model, the GE Sourcing Representative will have the responsible GE Engineer revise the UG Model once validated or remove the non-validated UG Model from the TDP.

IS MBEWEB STILL AVAILABLE FOR NX MODELS?

NX Models published to MBEWeb are indicated on the TDP. There is additional training content specifically regarding MBEWeb access and use

Supplier Deliverables

WHAT IS A SUPPLIER DELIVERABLE?

A Supplier Deliverable is used to obtain Part / Document / CAD that GE requires from a supplier. The requirement can be driven by GE Customer Deliverables, supplier quality, qualification, GE design need, GE documentation need, or legal / regulatory requirements.

The Supplier Deliverable does not provide product definition (TDP). Rather, it defines what the supplier needs to provide back to GE.

WHAT IS THE DIFFERENCE BETWEEN A PART DELIVERABLE AND A LINE ITEM DELIVERABLE?

A Part Deliverable is specific to a part TNR and does not change with each quotation / PO for that part TNR – for example, a CE Declaration of Conformity. A Part Deliverable only needs to be fulfilled once for a given part TNR unless the Part Deliverable is revised.

A Line Item Deliverable is specific to a particular Line Item on a specific quotation / PO. The Line Item Deliverable must be fulfilled every time – for example, documentation related to a specific serial number.

CAN A SUPPLIER REUSE A SUPPLIER PART / DOCUMENT / CAD?

A supplier may connect any of their company's Supplier Part / Document / CAD in Active state to fulfill a Supplier Deliverable. The supplier does not need to create a new Supplier Part / Document / CAD for each Supplier Deliverable. Reuse (Add Existing) to fulfill a Supplier Deliverable is highly encouraged so that multiple copies of the same thing are not generated.

HOW DOES GE APPROVE WHAT IS SUBMITTED ON THE SUPPLIER DELIVERABLE?

The code automatically generates Route Tasks to active supplier users when the Supplier Deliverable is created. This is what notifies the supplier of the existence of the Supplier Deliverable and allows the supplier to Submit to GE when fulfilled.

If GE Sourcing wants someone in GE to approve the Supplier Deliverable when the supplier submits it to GE, the GE Sourcing Representative add the Route to the Supplier Deliverable before the supplier receives the deliverable.

If there is no Route for GE when the supplier submits the fulfillment of the Supplier Deliverable, the Supplier Deliverable will automatically promote to Approved state.

GE approvals are only on the Supplier Deliverable, not the individual Supplier Part / Document / CAD. The approval is for the entire content submitted in fulfillment of the deliverable.

If GE rejects the content submitted in fulfillment, the Supplier Deliverable will be returned to you with comments, and supplier users will be notified via automatic email.

CAN SUPPLIER DELIVERABLES BE COMPLETED AFTER A LINE ITEM IS CLOSED?

Yes, a Supplier Deliverable can be fulfilled after a Line Item is Closed. The fulfillment is independent of the Line Item status as long as the Line Item is not cancelled

WHAT HAPPENS TO SUPPLIER DELIVERABLES WHEN A LINE ITEM IS CANCELLED?

Any Supplier Deliverable for a Line Item that is in Cancel state is not visible to the supplier and is essentially stopped, as there is no need to fulfill a Supplier Deliverable for a Line Item that has been cancelled.

WHO CAN FULFILL A SUPPLIER DELIVERABLE?

A supplier user having Leader access for the supplier company the Supplier Deliverable is for may fulfill a Supplier Deliverable. If the supplier user has access to more than one company (GSL-Location / GSL9), the user must actively be logged in as the company the Supplier Deliverable is for to complete the fulfillment. Any supplier user having Leader access for the company may execute the Submit to GE once at least a single Supplier Part / Document / CAD is connected to fulfill the Supplier Deliverable.

WHO CAN CREATE A SUPPLIER PART / DOCUMENT / CAD?

A supplier user having Leader access for the supplier company may create a Supplier Part / Document / CAD. If the supplier user has access to more than one company (GSL-Site / GSL9), the user must actively be logged in as the company the Supplier Part / Document / CAD is for. A Supplier Part / Document / CAD can only be owned / used by a single GSL-Site/GSL9, as each is treated as an individual Company in GTCC

Supplier Access / Accounts

CAN I REQUEST TO ADD MORE THAN ONE SITE (GSL-SITE / GSL9) FOR A SUPPLIER USER IN THE SAME REQUEST?

No, a supplier user may only have one active request at a time, and only a single Company can be requested at a time.

If a supplier user already has one or more Class III permission, requesting to add a company to the user will trigger an automatic check of the 3PS status for the company being requested. If the requested company does not have the proper 3PS status, the request will be automatically rejected.

HOW DOES A SUPPLIER USER GET CLASS III PERMISSIONS?

A Supplier Account Add Access Request must be submitted in GTCC for the individual user.

The specific need-to-know reason for the requested access must be stated in the request object.

The code will automatically check the 3PS status of the Companies the user has access to in GTCC and will automatically reject any request where any Company the user access to in GTCC does not have the proper 3PS status.

Upon GE Sourcing Representative approval, the Engineering Gatekeeper for the specific Class III will review the request. Upon Engineering Gatekeeper approval, the access is immediately granted to the user and is available the next time the user logs in.

CAN GE REQUEST AN STC ACCOUNT FOR A SUPPLIER USER?

No. The supplier user must state their country location as part of the request in the B2B Registration portal. As this is a legal statement by an individual, it may only be done by the user themselves.

Once a supplier user has an active GTCC account, a GE user with access to the Suppliers Collaboration Space may request additional access for the user.

CAN I REQUEST ADDITIONAL ACCESS FOR SOMEONE ELSE IN MY COMPANY?

Once a supplier user's account has been initially activated in GTCC, the user or other user having Leader role in their same Company may submit a *Supplier Account Add Access Request* for a given user

Finding Where Used in STC

HOW DO I FIND OUT WHAT STC A PART IS USED IN?

Search for the part. In the search results, select the 6W tag for Type GE_STC_Supplier_Equivalent. There will be one Supplier Equivalent for each supplier for that specific part TNR. The Revision of the Supplier Equivalent will be the Revision of the part the Supplier Equivalent is for.

Each Supplier Equivalent has a category of STC Where Used. STC listed in this category are where the specific part TNR is on the Line Item

Basics of the Application

I APPLIED THE WRONG IP CLASS / EXPORT AUTHORIZATION TO AN OBJECT I CREATED – HOW DO I GET IT CORRECTED?

Create an Issue and select Category/Classification as Security – Supplier Reclassify Request. If you still have access to the object, connect it as the Reported Against item, and indicate the reclassification details in the Description field of the Issue. If you do not have access anymore to the object connect another object you do have access to as the Reported Against Item and indicate in the Description field of the Issue the object that needs to be addressed as well as the reclassification details. The GTCC Security Manager will address the Issue and change the Reported Against object as appropriate. You will receive a notification when the Issue is Closed (change complete).

I LOADED A WRONG FILE BY MISTAKE – HOW DO I HAVE IT REMOVED?

If you load the wrong file and do not have a replacement for it of the same filename, create an Issue and select Category/Classification as Security – Supplier File Removal Request. Connect the object containing the wrong file as the Reported Against item and indicate the filename details in the Description field of the Issue. The GTCC Security Manager will address the Issue and change the Reported Against object as appropriate. You will receive a notification when the Issue is Closed (change complete).

I CANNOT CREATE ANYTHING IN STC – WHAT DO I DO?

Check your Role – creation requires Leader role. If you only have Reader access, submit a Supplier Account Add Access Request for Leader access.

HOW DO I GET HELP ON THE APPLICATION?

First review the training content available. If the content does not address your question, contact our Sourcing Help Team for assistance. Provide your SSO, the node you are working on, and a description of your challenge

eSourcing Support Contact(s)

If you still face any issues; Please contact L1 eSourcing Helpdesk

- ✓ T: (866)-770-5248
- ✓ Email: esourcingsupport@gevernova.com
- ✓ Visit us @ <https://app.sc.ge.com/sites/1564108/portal/1043018>

Escalation Point of Contact

- ✓ Kennedy, Andrew -andrew.kennedy@gevernova.com
- ✓ G, Karthikeyan -Karthikeyan2.G@gevernova.com

Required (Mandatory) Information for us to assist you further while sharing information

- ✓ User ID/SSO ID
- ✓ Purchase Order Number
- ✓ Contact Phone Number#
- ✓ Available time of Contact
- ✓ Screen Shot of Error



THANK YOU!