



GE VERNOVA

# SourceGate+ Supplier Manual

*FAQ*

## **SourceGate+** *by Jaggaer*

- SourceGate+ is a **supplier-friendly platform** designed to help facilitate a seamless communication and collaboration between businesses and their suppliers.
- SourceGate+ provides a range of tools and features to enhance supplier relationships, all at **no cost for the suppliers.**

# FREQUENTLY ASKED QUESTIONS

- Question : What is SourceGate+, and how can I use it as a supplier?
- Answer : SourceGate+ is a Strategic Sourcing Platform. As a supplier, you will receive all GE Vernova RFQs (Request for Quotation) through the platform and manage contracts with your buyers more efficiently.
  
- Question : How do I access the SourceGate+ platform as a supplier?
- Answer : You will typically receive an invitation from your buyer to join SourceGate+. Once you receive this invitation, follow the provided instructions to create an account and access the platform.
  
- Question : What is an RFQ, and how can I respond to RFQs in SourceGate+?
- Answer : An RFQ (Request for Quotation) is a request for price quotes from suppliers. In SourceGate+, you can respond to RFQs through the "Sourcing+" "My RFQs" section, where you can provide quotations and submit your offers.
  
- Question : How do I manage contracts with my buyers in SourceGate+?
- Answer : In the "Contracts+" section, you can manage and access your contracts. You can view contract details, make updates, and communicate with your buyers regarding contract-related matters.

# FREQUENTLY ASKED QUESTIONS

- Question : What resources are available for suppliers to learn how to use SourceGate+ effectively?
- Answer : SourceGate+ will offer training materials, live training sessions, and customer support to help suppliers become proficient with the platform.
- Question : How can I ensure data security and compliance when using SourceGate+ as a supplier?
- Answer : By using SourceGate+ platform to exchange information between GE and its suppliers - GE is ensuring that all data security and compliance requirements are met.
- Question : Where can I get help or support if I have specific questions or issues related to SourceGate+?
- Answer : For specific questions or issues, please contact our support team at [SourceGate.Communication@ge.com](mailto:SourceGate.Communication@ge.com)



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