

SSO Registration Guide

Please note: Any sourcing related issues please call Toll Free: 866 770 5248 or email esourcingsupport@gevernova.com with your details to create ticket on your behalf.

Escalation Point of Contact

- ☐ Kennedy, Andrew <u>Andrew.kennedy@gevernova.com</u>
- ☐ Karthikeyan, G <u>Karthikeyan2.g@gevernova.com</u>

Register Single Sign on with GE

Step 1

✓ Open URL https://registration.gepower.com/registration/

Step 2

✓ Click on the **Register**

Step 3

- ✓ Update the Basic and Mandatory Information
- ✓ Ensure to find on all mandatory fields rather than •
- ✓ If Corecheck the fields and update

Step 3.1

- ✓ Answer country information for security reasons
- ✓ Check
 - ✓ I confirm that the information I have provided is accurate and that I am currently employed by the company I have listed above.
 - ✓ I agree to GE's Terms and Conditions
 - ✓ Click or touch the image mentioned
- ✓ Click Submit
- ✓ Once you hit submit you see the confirmation as below in **GREEN**
- √ You have now successfully registered with GE
- Preserve your SSO ID and credentials for further use



Please answer the following questions to request access to your selected applications.

There are no questions to answer, please click 'Submit' to continue.

Your application(s) were requested successfully! → Click here to close this window

Forgot User ID?

Purpose: Use this feature to retrieve your user id

Step 1: From the home page, click the "Forgot ID?" link –this will open a new page.

Step 2: Follow the instructions on screen to retrieve your account information. Enter your email address and click Submit

Step 3: If the system recognizes the email address you provided, you will see a confirmation message on screen and an email with the user account / id will be Sent.

An e-mail message with your USER ID(s) has been sent
Please dose your browser window.

If no information is available for the entered email address, you will see this message:

No USER ID(s) were found for your specified e-mail address Continue

Forgot Password?

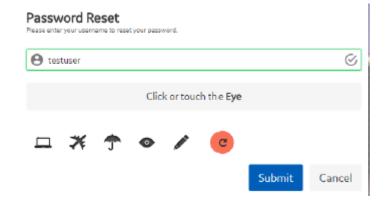
Purpose: Use this feature to reset your password

Step 1: From the home page, click the "Forgot Password?" link —this will open a new page.

Step 2: Follow the instructions on screen: enter your user id and complete the security check. Click "**Submit**" to continue.







Step 3: If the account is recognized, you will receive a confirmation message on screen (see picture to right). Additionally, an email will be sent to the account on file.

If there is no existing account **OR** the username you entered is locked / inactive, you will receive a message similar to those at right. If you feel you are getting these messages in error, use the "Need help?" feature to contact our team.

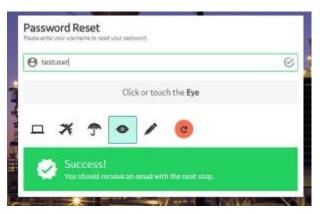
Step 4: An email is sent to your account on file. Click the "Reset your password" link. Note this link is temporary and will expire as indicated.

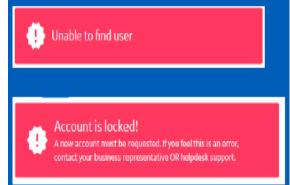
Step 5: You will be redirected to a new, secure window to update your password. Follow the instructions on screen and click "**Submit**"

Step 6: Once updated, you'll receive a "Success" message and be allowed to signin with your new password.



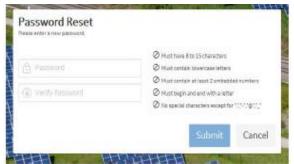
Confirmation message for successful password reset







Email message and secure temporary link for password reset



Confirmation message for successful password reset

eSourcing Support Contact(s)

If you still face any issues; Please contact L1 eSourcing Helpdesk

- ✓ T: (866)-770-5248
- ✓ Email: <u>esourcingsupport@gevernova.com</u>
- ✓ Visit us @ https://app.sc.ge.com/sites/1564108/portal/1043018

Escalation Point of Contact

- ✓ Kennedy, Andrew <u>-andrew.kennedy@gevernova.com</u>
- √ G, Karthikeyan <u>-Karthikeyan2.G@gevernova.com</u>

Required (Mandatory) Information for us to assist you further while sharing information

- ✓ User ID/SSO ID
- ✓ Purchase Order Number
- ✓ Contact Phone Number#
- ✓ Available time of Contact
- ✓ Screen Shot of Error





THANK YOU!