



GE VERNOVA

FACTSHEET

# CONTROLS SERVICE OFFERING: PARTS MANAGEMENT

**We are the best in the business at identifying the parts you need, when you need them.**

## Overview

GE Vernova is committed to helping you manage the lifespan of your control systems while offering a high return-on-investment lowering the risk and expense of obsolescence. We have a substantial inventory of new parts in our Colorado, USA location. We provide service and expertise that you can depend on, including comprehensive parts support and upgrades to extend the life of your systems.

## Parts Support

We offer a wide range of parts and repair services to help keep your assets at an enhanced operating condition. We have an extensive inventory of reclaimed parts for most vintages of GE control systems. These include:

Offerings	Description
New	Genuine OEM-designed and manufactured parts that help preserve the integrity of your assets—includes standard 18-month warranty.
Remanufactured	Purchase of fully reconditioned, tested, and repackaged parts—shipped with a 24-month warranty, no need to return the defective unit.
Exchange	Refurbished parts shipped to customer without having to wait for repair cycle time—certified with a 24-month warranty. Customer returns defective part within 30 days of receiving the exchange part.
Repair and return	Defective parts are sent to us for repair using our quality processes and standards—parts are returned certified with a 24-month warranty.
Test and certification	Affordable validation of circuit board condition — parts inspected, tested, and certified as operating within specification by national standard diagnostic test equipment.
Critical digital assets	Reloading of firmware to ensure cybersecurity of your critical digital assets. Addition of tamper-evident, serialized packing tape on each card to maintain chain of custody through delivery.

## System Support

Parts care for new and legacy control systems.

System	Platform
Turbine	Mark VIe Mark VI Mark V Mark IV Mark III & III+ Mark II Mark I ALSPA Nexus OnCore OC6000e OC4000
BOP & DCS	Mark VIe Nexus OnCore
Static Starter	LS2100e LS2100 Innovation Series Control (ISC) Direct-o-Matic Plus (DOM+)
Excitation	EX2100e EX2100 EX2000
Mechanical Solutions	Legacy Woodward Hydro Valve Assemblies Woodward Products Hydraulic Power Unit Trip Manifold Assembly

If you want to know more about how we can help you get the most value out of your Control System, visit our website today.

We know that you face challenges with diverse fleets of aging equipment and reduced resources. Let us connect you to the right expert at the right time to meet your needs.

## Controls Service Offering Value

We have you covered whether you need 24/7 Technical Support, Live Remote Diagnostics, At-Site Field Engineering or Parts Management. We partner with you to securely optimize operations, minimize downtime and improve safety through our customized service agreements.

Please send your requests for quote or part questions to a representative at [controlparts@governova.com](mailto:controlparts@governova.com).

Please send technical support questions to [controlsconnect@governova.com](mailto:controlsconnect@governova.com).

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