

GE Steam Supplier Portal (SSP) Training Activation for Existing Supplier Registration

January 2023

Learning Goals

- Learn how to log in to GE Steam Power's New Steam Supplier Portal or SSP
- See forms that need to be checked and/or filled in
- Invite others from your company to join as a User
- How to maintain your data
- How to get help
- FAQs

Why / benefits

- This is GE's new single source of truth with information about you so we can do business together
- You see/control information, including some new fields, so we can continue to place orders and pay you



Scenario 1

You have already received in invitation from your buyer



If you may have received a <u>noreply@jaggaer.com</u> email from your Buyer, it'll look like the one below.

It has a URL Link to the Jaggaer platform and a temporary password. Note: Your Username = Your Email Address.

Click the URL Link to the Jaggaer platform to Log Into the Steam Supplier Portal (SSP) using username & password provided





Enter your email and temporary password



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pas	sword			
	Login			
Long	t access r	W ACCOU	ant.	

Welcome

At GE Power, we recognize that our suppliers are critical partners, and play a vital role in the creation of our world-class solutions. We're happy to provide all of our suppliers with tools and services to make you more efficient, knowledgeeble, and above all, help to sustain a close, productive relationship with GE.

Interested in becoming a GE Supplier?

Register Now!



Need technical assistance?

Please contact our helpdesk:

Phone: International Numbers

Call me back

eMail: customersupport@jaggaer.com

System Requirements





You will be prompted to Enter a NEW Password of your choice

Confirm, and

Submit.



Scenario 2 No Email Invitation Yet

1st Step – Let's figure out which EMAIL you should use



For security, your Email must match what is in Steam Supplier Portal (SSP)

<u>1st</u> Step: If you think you know what Email to use, follow the steps on the next 4 slides.

If you do NOT get an email from noreply@jaggaer.com, you are not using the one that matches what we have in SSP.

To find out what email we have for you:

Contact your buyer – or – Email <u>Supplier.Portal@GE.com</u> with your full company name & email you are trying to log in with.

Note: If you have multiple locations, each must have a unique email associated with it.

So, in addition to your company name, please include other unique identifiers like the SAP#, DUNS# or address if you have more than one location globally.



1st Log In after you verify your email your GE buyer

Let's verify you have the right email & get you a password.

Go to: https://gesteam.tlg. app.jaggaer.com/

Click:

I cannot access my account

That will give you Pop-up Box to setup a password



Powered by JAGGA = R+

Login	Welcome	Helpdesk
username	At GE Power, we recognize that our suppliers are critical partners, and play a vital role in the creation	Need technical assistance?
	of our world-class solutions.	Please contact our helpdesk:
password	We re happy to provide all of our suppliers with tools and services to make you more efficient,	Phone: International Numbers
Login	knowledgeable, and above all, help to sustain a close, productive relationship with GE.	Cell me back
		eMeil: customersupport@jaggaer.com
I cannot access my account	interested in becoming a GE Supplier?	System Requirements
	Register Now!	



You will be prompted to ENTER YOUR EMAIL ADDRESS.

Click Submit.





You will get this dialog box telling you, IF the email you entered is registered in SSP, you will get an email, IF the email you entered is *not* match with what we have for you in the Steam Supplier Portal for you, you will *not* get an email from us

Password Link Request

Login Page

If you are registered on this site an email containing a Link to define a new Password has been sent to you.

If you are not registered on this site you will not receive an alert.



If you get an email in your inbox, You have the right log in email

You will get an email from Jaggaer to reset your password. Click the blue hyperlink to <u>Reset supplier account</u> password link (as shown in red box below). Follow the prompts & create your password.

EXT: Password reset for your supplier account	
PRE - JAGGAER Supplier Accounts <noreply@jaggaer.com></noreply@jaggaer.com>	← Reply
Translate message to: English Never translate from: French Translation preferences	
WARNING: This email originated from outside of GE. Please validate the sender's email address before clicking on links or attachments as they may	y not be safe.
Dear	
Someone requested to change your J1p-supplier-idm supplier account's password. If this was you, click on the link below to reset your password:	
Reset supplier account password	
This link will expire within 60 minutes.	
If you do not want to change your supplier account password or you did not request this change, please ignore this message.	
JAGGAER is a leading provider of digital procurement software and solutions, and the procurement platform of choice for your customer(s). To learn more, visit https://www.jaggaer.co	<u>/</u> .
If you are having issues with your JAGGAER account, please contact JAGGAER Global Customer Care via the following web form: https://www.jaggaer.com/submit-supplier-support-req	uest/



Success

You are now ready to Log In to SSP



SSP Log In Page

You now have access and can Log In using your new username and password credentials! Go to the Steam Supplier Portal: <u>https://gesteam.tlg.app.jaggaer.com/</u>





Log In

<u>Supplier Landing</u> <u>Page after log in</u>

Start with the Dashboard to see actions needed. Profile for data maintenance. Depending on your region, other modules may not be active yet.

Click on Dashboard





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(ge)

If you buyer has not activated you yet, Your View will Only include: (1) Registration Data Tab (2) a Tab to pick a Category (what GE can buy from you) (3) Save

If so, complete all mandatory data fields & save as shown on the next 6 slides.



Supplier Registration Data Page

You May See This If your buyer has not yet filled in all his mandatory fields and created an assessment to start the approval workflow, then you will ONLY have these 3 basic tabs to complete.

Fill in required fields.

The indicator for a Mandatory Field is the asterisk							
before the ried hame.							
Do not use special Charac	Do not use special Characters in the Organization						
Name field, for example:	î = 1						
	æ = ae						
	iüi≓ <u>üe</u> li						
State/Cou	untu ic N	landatory for US					

Canada, and Brazil so a tax jurisdiction can be assigned.

Clicking close (top right) will end the session and will bring you back to the Login Page.

Registration Data Registration Data Image: Not Casegory Selection Image: Registration Confirmation • Arfer confirming this page, the Email Address will be used as the Username • Organization Details • Reset button - will erase all that has already been entered. • Organization Details • Organization Name Reset button - will erase all that has already been entered. • Organization Name Shown BLANK here but will contain data to be reviewed/edited as needed for Close button - will end the session and brings the Supplier back to the Login Page Save - this will be allowed if all the mandatory fields are filled. • City • State/County utrites • State/County utrites • State/County m m Main Orgenization Phone Number (please enter '*' country code' and 'your phone number' with no spaces)	Ŧ
Registration Data Ny Category Selection Registration Confirmation After confirming this page, the Email Address will be used as the Username Organization Details Organization Name Shown BLANK here but will contain data to be reviewed/edited as needed for reviewed/edited as needed for EXISTING SUPPLIERS Contry WHTED STATES Stee/County Country Main Organization Phone Number (please enter '*' 'country codd' and 'your phone number' with no spacee)	Save
After confirming this page, the Email Address will be used as the Username Organization Details Organization Name Shown BLANK here but will contain data to be reviewed/edited as needed for Page Save - this will be allowed if all the mandatory fields are filled. Reset button - will erase all that has already been entered. Close button - will end the session and brings the Supplier back to the Login Page Save - this will be allowed if all the mandatory fields are filled. Numred STATES State/County Meth Organization Phone Number (please enter "4" "country code" and 'your phone number' with no spaces)	
 Organization Details Organization Name Shown BLANK here but will contain data to be Address reviewed/edited as needed for EXISTING SUPPLIERS Country WITED STATES State/County Main Organization Phone Number (please enter "+" "country code" and "your phone number" with no spaces) 	
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Main Organization Phone Number (please enter "+" "country code" and "your phone number" with no spaces)	
Main Organization Phone Number (please enter "+" "country code" and "your phone number" with no spaces)	
	- 1
* GE Lead Buyer Email Address, this field requires @ge.com address format	×
The Text entered must be in the format required e.g. (please enter "+" "country code" and "your phone number" with no spaces)	e.g. e
Organization Fax Number Main Business Phone Number (please enter "+" "country code" and "your fax number"	



Supplier Portal - Registration Data Page

Notes:

The i symbol after a field indicates a Validation Rule Instruction. So that means you need to enter the information in the format required.

Example: Duns number must be 9 digits. Dialog box also says you can leave blank if you have no Duns number assigned yet.

Depending on what level approval desired, you may not get approved without a DUNS. So Please enter it if you have it.

8	PREPRODUCTION ENVIRONMENT					Ŧ
Registration Data				Reset	Close	Save
Web site						
Dun & Bradstreet			Validation Rule Instructions		×	
		Ō	The Text entered must be in t	he format required	-	
Address (Remit To)			e.g. DUNS number is 9 digits	ne format required		
			This field must be filled. Leav company still has no DUNS n	e blank ONLY if the umber	•	
Postal Code (Remit To)						
City (Remit To)						
Country (Remit To)						
		•				
State/County (Remit To)						
		•				
VAT Number						
Tax Number						
Annual Turnover						
		•				
Preferred Currency						
		•				



Supplier Portal - Registration Data Page

Fill the User Details section.

You Do Not need to Send Validation Code

ONLY New Suppliers need to click the "Send Validation Code" button.

)	PREPRODUCTION ENVIRON	MENT				1
egistration Data				Reset	Close	Save
	1 Registration Data	2 My Category Selection	(3) Registration Confirmation			
 After confirming this page, 	the Email Address will be used as the Username	2				
Organization Details						
 User Details 						
Title						
		-				- 1
* First Name						- 1
						- 1
* Last Name						- 1
* Phone Number (please enter	"+" "country code" and "your phone number" with	no spaces)				- 1
						- 1
Mobile (please enter "+" "country	y code" and "your mobile phone number" with no	spaces)				- 1
* Email Email is used as Userna	ame. Only one email address is allowed.					- 1
Email Address Validation		Send Validation Code		11.1		
* Username			For New Suppliers: Th code will be sent to th email address.	ne validatio ne supplier'	n s	- 1
Management of the used	Username is not required, the Email Address of	this Account will be				



Supplier Portal - Registration Data Page

Once all the fields are filled up, click Save.

Fill up all the Mandatory Fields (they have a star *).

After completing Registration Data Form & Saving, you will automatically move to the next step, and the My Category Selection page will be displayed.

	PREPRODUCTION ENVIRONMENT			1
egistration Dat	ta	Reset	Close	Save
* Usemame				
Manage used	ement of the Username is not required, the Email Address of this Account will be			
* Time Zone				
	-			
* Preferred Langua	age			
	-			
 User Verification (e.g. Your mothe 	Question Please specify a question that will help verify your identity should the need arise r's maiden name?)			
 Answer to Your U identity). 	User Verification Question (The helpdesk may request this information in order to verify your			
Fax Number (pleas	e enter "+" "country code" and "your fax number" with no spaces)			
United States				
Preferred Contact I	Method			
	-			
Role within Organiz	ration			
	•			
Use Accessible Co	ntrols by default: The option changes the UI to visually assist the user with accessibility issues			



Supplier Portal - My Category Section Page

Select category from the Category Tree. You need to select at least 1 product that we can buy from you.

Note that you need to select from the SPCC (Steam Power Commodity Code tree only).

Click Confirm.

If you choose to Cancel and Exit Registration, the selected category will not be saved.





SUPPLIER ONBOARDING & PROFILING

Supplier Portal - Registration Confirmation Page

You will see this, and you are now done registering for the Steam Supplier Portal.

It is appreciated if you could Please notify the buyer they need to review and activate your account.

To edit your registration data when you log in next, you can navigate menu bar: My Organization, Organization Profile, Registration Data

8	PREPRODUCTION ENV	PREPRODUCTION ENVIRONMENT						
Registration Con	firmation							
	Registration Data	✓ My Category Selection	3 Registration Confirmation					
The Registration phase of your Account is complete. The Activation of Your account will be communicated to you via email. You will be able to access your account with your Username and Password once your account has been activated.								
Registration Summ	nary							
		COMPLETION S	STATUS (MANDATORY QUESTIONS FOR REGISTRATION)					
Registration Data		0						
My Category Selection		Categories selec	ated 2					





After you Save, Your Buyer will Review and change your status to 'Active' on the SSP Platform. Then you can see more screens (which are shown on the next slides).

If not, Contact your buyer or <u>Supplier.Portal@GE.com</u> to request activation so you can complete entering bank data and other required fields so we can do business together.



The goal is to get to 100% complete for the *Mandatory* data fields.

As an existing supplier, you may already have an 'approved' status. However, we need all mandatory bank data entered *correctly* so we can pay you.

Depending on complexity and other factors, we may need to confirm additional statuses, like ensuring the products (categories) GE wishes to buy are approved for purchase.



This is your MAIN DASHBOARD





If you had wanted to navigate to the assessment using the menu bar on the left, do as follows:





Click on GE Steam for the assessment you wish to complete





Click 'Show Completion' to see a detailed view of what is done vs missing.

You can also just click on blue words in 1st row to jump directly into that form to enter/update that data.

← GE S	Steam							Return Forms To Buye
Details	Mes	sages (U	Inread 0)					
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→ Fc	orms List							Show Completion
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	Show	ving Resu	ult 1 - 3 of 3					
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	1	>	Page	Supplier Bank Data	0		12/12/2022 07:22 AM	12/12/2022 07:17 AM
	2	>	Page	Supplier Basic Data			12/07/2022 08:15 AM	12/12/2022 07:17 AM
	з	>	Page	Supplier Documentation				12/12/2022 07:17 AN
	4							,



The far-right column shows WHO CAN EDIT. If it says Supplier, like this page, it is Only Editable by you.





For US, Bank Key Q#5 = routing number & can be found on your check as indicated below



For India, Bank Key Q#5 = IFSC Code & can be found on your check as indicated below



See Word Document instructions to assist you with all banking answers AND the FORMAT REQUIRED. If you enter spaces and dashes where they are not expected by the bank, your payment will not go through. Our master data governance (MDG) will check your data but if it doesn't conform, we'll need you to edit again.



Q9: Bank control key specifies type of bank account, such as savings or checking (only applicable for those with IBAN) Supplier Bank Data 0 Bank Control Key Please provide the Bank Control Key Supplier Characters available 2000 10 City Please provide the city where the bank Supplier is located: Enter Yes for Characters available 2000 a 2nd bank 11 Bank Postal Code * Please provide the postal code Supplier 06078 where the bank is located. account if Characters available 1995 needed. 12 Does supplier have second bank Please indicate Yes if one more set of Supplier account details to add? fields for additional bank account is required If more than 2 2 are needed, you'll need to ✓ ●BD REGION US work with GF **US Regions** to work V LIST OF US REGIONS through an List of 58 regions in United States of America except QUESTION DESCRIPTION RESPONSE EDITABLE BY process. * Please select the US state where List of Regions (for US Banks only) Supplier UM-UNITED STATES MINOR-USA × · your bank is located



After you complete all starred questions, you can click Save & Next to go to next page or Save & Exit and finish later. GE Steam Save & Next Save & Exit Cancel Supplier Bank Data → * Please provide your bank Currency: Bank Currency Supplier USD × • * Please provide your bank Account 2 Bank Account Supplier 123456789 0 number: Characters available 1991 * Please provide your bank country: 3 Bank Country Supplier × • US-United States 4 Bank Key * Please provide your bank key: Supplier 1234567890 Characters available 1990 Please define the bank account holder: 5 Account Holder Supplier Characters available 2000 6 Bank Name * Please define the bank name Supplier Webster 8 Characters available 1993



These are all the sections in the Supplier Basic Data section. Fill any sent which still require supplier input.

GE Steam	Cancel	Save & Next	Save & Exit
→ Supplier Basic Data			
> SUPPLIER BASIC DATA			
> SUPPLIER BASIC DATA 2			
> SUPPLIER TAX DATA			
> COMPLIANCE RISK ASSESSMENT			
> INFO SECURITY		GE Steam S	Supplier Activation
> CYBER SECURITY			



DO NOT fill in the Tax Jurisdiction and needs to remain BLANK for all countries other than US, Canada, and Brazil. For those countries, GE will calculate it for you.



While DUNS is not shown as mandatory, it may be required for full approval status. So, Please Add DUNS if you have one.



NDA and Integrity Letter are the Minimum Required Documents for all suppliers. If your buyer has not uploaded your signed copy or one is there already, you will need to get one to upload. If it is shown as required, it will need to be attached in order to Save and Return this Form To Buyer.

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	Deta	ils	Messa	ages (Unread 0)			
\$	Edita	able Form	ns				
2.	\rightarrow	← ·	$\langle \rangle$	Supplier Documentation			
•							
			√ SU	PPLIER DOCUMENTATION			
				QUESTION	DESCRIPTION	RESPONSE	EDITABLE BY
			1	Please select documents required for supplier	Please select documents required for supplier	NDA file GE Supplier Integrity Letter	Buyer



If you do see some orange, you may want to hit "Show Completion" to if there is more mandatory fields that are Editable by supplier or Shared fields that were missed.

â	8				PREPI	PREPRODUCTION ENVIRONMENT								
	←G	← GE Steam									Return Forms To Buyer			
	Deta	Details Messages (Unread 0)												
3 9	Edita	able Form	e Forms											
2.	→	Forms List							[Show Completion				
Ŧ	Showing Result 1 - 8 of 8													
					ТҮРЕ	TITLE	COMPLETION	DOCUMENT EXPIRY DATE (FIRST TO EXPIRE)	LAST MODIFIED DATE	FORM EDITING ALLOWED ON	FORMS VIEWED			
			1	>	Page	Supplier Bank Data	0		11/14/2022 09:52 AM	11/14/2022 10:30 AM	Yes			
			2	>	Page	Supplier Basic Data			11/14/2022 09:55 AM	11/14/2022 10:30 AM	Yes			
			3	>	Page	Supplier Documentation				11/14/2022 10:30 AM	Yes			
			4	>	Page	Supplier Requested Certification				11/14/2022 10:30 AM	Yes			



Once you fill in all your required fields, the Completion will show green, Click 'Return Forms to Buyer'.

If you know your GE buyer, please contact them to let them know you completed the forms.

← GE Stea	am								•• Return Forms To Buye
Details	Messa	ges (Unn	ead 0)						
Editable For	ms								
-→ Form	is List								
	Showin	g Result	1 - 3 of 3						
			TYPE	TITLE	COMPLETION	DOCUMENT EXPIRY DATE (FIRST TO EXPIRE)	LAST MODIFIED DATE	FORM EDITING ALLOWED	FORMS VIEWED
	1	>	Page	Supplier Bank Data	0		12/12/2022 07:30 AM	12/12/2022 07:17 AM	Yes
	2	>	Page	Supplier Basic Data			12/07/2022 08:15 AM	12/12/2022 07:17 AM	Yes
	3	>	Page	Supplier Documentation				12/12/2022 07:17 AM	Yes



Additional Functionality



Invite Others From Your Company to Join

â	Main Page	8		PREPRODUCTI	ON ENVIRONMEN			1	
	Doobboard	Manag	ge Users					•• Import/Update User	Role Create
		Users	User Roles	Divisions Defaul	t Users				
%	Sourcing	Enter a	t least 3 characters	All	Jsers 👻	Enter Filter (type to start sea	rch) 👻		
₽.	My Organization	Showing	Result 1 - 1 of 1	Show: 20 -					
1	User Management		USER INFO	LAST NAME 1	FIRST NAME	DIVISION	EMAIL	TELEPHONE	ROLE
		1	Super User	Woods	Tiger	Division	tgl.steam03@yahoo.com	8608059517	



Invite Others From Your Company to Join

Assign a Role so we know who to contact for what.

You can create Divisions as well

() After confirming this page, the Email Address will be used as the Username	
✓ User Details	
* Last Name	
* First Name	
User Lag for Codes	
* E-mail Email is used as Username. Only one email address is allowed.	
Additional Email Addresses	±
Add	
* Telephone Number	
The Mobile phone number must start with '+' and contain digits from 0 to 9 (min 8 may 15) with no spar	
The first number can not be 0.	
* Division	
Division	-
Department	
	•
KOIE	•
* Username	
Management of the Username is not required, the Email Address of this Account will be used * Preferred Language	
	•
* Time Zone	
(CNT_5:00) Fortune Time (US & Conside) New York Indiananalia	•

Cancel



If you want to create a Division

Manage Users			••• Manage Division Visibility Create				
Users User	Roles Divisions	Default Users					
Enter at least 3 cha	aracters	Enter Filter (type to start search) -					
Showing Result 1 - 1 of 1 Show: 20 🔻							
C	DIVISION	DIVISION MANAGER	CREATION DATE				
1 [Division	Woods Tiger	11/10/2022 08:21:57 AM				



Maintain your data using Registration Data and/or Profile Data





For help, contact your buyer or email us at <u>Supplier.Portal@GE.com</u>

Technical difficulties, eMail: <u>customersupport@jaggaer.com</u>

Looking for Link to Platform or instructions: <u>https://www.ge.com/steam-power/about</u>, scroll down to Useful resources

Frequently Asked Questions and Answers included in back-up section of this presentation



What we learned:

• Learn how to log in to GE Steam Power's New Steam Supplier Portal or SSP

-> Requirement: The Email you use MATCHES what is in SSP

-> Logging in if buyer has sent you an email: slides 2-6

-> if you need to generate an email to set your password: slides 8-12

• See forms that need to be checked and/or filled in

-> slides 14-38

- User Management to add Users (slides 40-42)
- My organization, organizational profile to maintain your data (slide 43)
- Help Lines (slide 44)
- Frequently Asked Questions in Back-Up (slide 48-49)

Thank You for Learning so you can be In Control all information we need to do business together



Congratulations! You are track to ensure buyers around the world can select you to purchase what you show as products/services that you are approved to supply.

You are in control of your data. Please ensure it is up to date and matches information on your invoices to GE Steam Power ensure prompt payment.



FAQs

- Why do I need to register since I am already an active approved supplier?
 - > We have a few new required fields in the new system and only you can fill out the banking fields
- What system did this replace? Will this replace Ariba?
 - > It replaced Powersource and Yes, it will replace Ariba for Americas February 23 and rest of world later in 2023
- Why the change? Are there more changes, like using this for RFQs instead of email?
 - Our 15-year-old Power Source (PWS) tool is no longer supported. SSP will replace PWS and Ariba to provide a global supplier management tool. It is integrated with One Steam ERP. It provides collaborative supplier onboarding, approvals, product qualifications and supplier details for to all who need it today Globally for Steam Power. It's other features will to live for NAM 1st, end of Feb in 2023: WS2 for eAuction, eRFQ, bid Comparison, Contracts/Price list; WS3 for Indirect Sourcing which will replace ePass; WS4 for PO/order communications, ASN inbound delivery, and Goods Receipts instead of Ariba (excluding invoicing). EU & India are piloting CEDEDIM as our new A/P tool for invoicing which will go global in 2023.
- How come I can't log in with my email?
 - Check with buyer or <u>supplier.portal@ge.com</u> that your email matches in SSP as a User or ask your super user to add you.
- Is all my information in the new system? Am I still approved?
 - > Yes & yes, but please Check data quality & fill in new additional fields, especially if only editable by Supplier (bank data)



FAQs

- What if I have multiple locations but only 1 billing person for example?
 - Only a unique email is allowed on each account. Please create an email so they can use that unique email to log in and manage the data for that specific location.
- Is this site for Gas Power as well?
 - > This is just for Steam Power external suppliers. Internal suppliers are migrating in 2023.
- Where do I go for training?
 - You have these and other training slides are on GE website: <u>https://www.ge.com/steam-power/about</u> in Useful resources Suppliers section
- How secure is this system?
 - GE did exhaustive search and one reason we picked Jaggaer is their commitment to security. JAGGAER puts security at the center of their products, infrastructure and processes. You can be rest assured that your data is safeguarded. They perform regular security testing and audits to ensure that your data is safe from potential threats. Jaggaer is a proven leader for global downstream and upstream Strategic Sourcing Application Suites.
- Is there a deadline to register?
 - Prior to when your buyer needs to write the next PO. Prior to GE making your next payment (need your banking info)
- How do I edit Super User info (1st person who logged in)?
 - > Your buyer edits the Super User, and the super user sets up everyone else as desired in your company.

