



**Topic:** End of support for the FortiGate FG100D and FG60D

**Dear Valued Customer,**

The purpose of this Service Bulletin is to inform you about Last Service Extension Date (LSED) and End of Support Date (EOS) for Fortigate product, range D.

**Definition :**

Last Service Extension Date (LSED) - The last date at which an order will be accepted, for a product that is no longer available for purchase, for an extension of an existing contract for support or security subscription services. No service contracts may be extended past the EOS date. The last service extension date is 12 months before the EOS date for the relevant product.

End of Support Date (EOS) - The final milestone in the product lifecycle is the End of Support date. After this date which Fortinet, will not sell, manufacture, or improve the product and is under no obligation to provide support services. In general, the EOS for hardware takes place 60 months after the End of Order Date.

**Summary:**

The firewall FG100D has reached LSED on July 26<sup>th</sup>, 2022. It will reach EOS on July 26<sup>th</sup>, 2023

The firewall FG60D has reached LSED on September 23<sup>rd</sup>, 2022. It will reach EOS on September 23<sup>rd</sup>, 2023

After the EOS, we will be no longer able to update the firmware of these products. This may lead to threat when new vulnerabilities are discovered.

**Recommendation :**

Our recommendation is to upgrade the current Firewall product with new firewall solution still in active life. We have selected products that will match your requirements. We will be please to support the enhancement of the cyber security of your equipment with improved solution, or product update. We can conduct a thorough analysis of your cyber security need stop define the optimal solution. If you would like to assess the level of your cybersecurity level, please contact us

**Contact your GE Power Automation & Controls sales person or our Help Desk at +33 1 60 13 43 91 / [helpdesk.control-systems@ge.com](mailto:helpdesk.control-systems@ge.com)** for help on ordering or cybersecurity services.

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