



GE VERNOVA

FACT SHEET

HITACHI

EXPANDED EXCHANGE SERVICES PROGRAM (EESP)

A Better Solution for Electronics Parts Replacement

GE Vernova Hitachi Nuclear Energy (GVH)'s Expanded Exchange Service Program (EESP) has been developed to address customers' growing concern about supporting an aging BWR fleet with necessary electronic parts. The GVH EESP provides an economical solution to help ensure that our customers have the right parts for both planned maintenance and emergency assistance, shipped within 24 hours.

The EESP is virtually an "on-demand" part exchange service offered to utilities with BWR-GVH design controlled electronics for both Neutron Monitoring System (NMS) and non-NMS applications.

Peace of Mind

EESP helps alleviate customer concerns about obsolescence and part availability. GVH assumes the responsibility of maintaining an updated inventory of parts to the latest performance and industry standards, and is committed to providing those parts on demand. In addition, GVH's EESP customer support line provides direct access to a support team 24/7

Reduced Risk

Increasing electronics obsolescence has led to a rise in counterfeit components being sold in the market. As the Original Equipment Manufacturer, GVH provides genuine parts, ensuring component integrity.

Flexibility

GVH's EESP is a program that can be tailored to satisfy each customer's unique budgetary and operational requirements.



Key Benefits

- **Parts on demand:** Guaranteed shipment within 24 hours
- **24/7 Customer Service:** Technical and fulfillment assistance available around the clock
- **Lower costs:** GEH owned and managed inventory, which lowers operational cost for the customer
- **Flexibility:** Level of inventory coverage to meet unique customer needs
- **Reduced risk:** A guaranteed source of replacement parts that satisfy the latest technical and safety standards demanded by the industry

Learn more at governova.com/nuclear



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