## **Engineering Services:**

- Identification of replacement part that meets fit, form and function of original part
- Equivalency evaluations
- OEM engineering resources dedicated to meeting customer needs
- Reduced RFQ cycle time
- Option for full system upgrade
- Solutions designed from original IP

## **Repair Services:**

- Diagnostic evaluation of part and replacement of defective components
- Lower cost than refurbishment or new build options
- Same warranty coverage as refurbished and new build parts
- Repair backed by original design basis
- Reduced lead time

## Expanded Exchange Services Program (EESP):

- Parts on demand: guaranteed to ship within 24 hours
- 24/7 customer service
- Lower costs: GVHowned and managed inventory
- Flexibility: inventory coverage adjusted to meet customer needs
- Reduced risk: guaranteed source of replacement parts

## **Shared Solutions:**

- Shared solutions and development costs via BWR Owners' Group
- Prioritization of solutions based on collective customer input
- Dedicated team for rapid qualification

