



Firmware 5.2 for G500

End-of-Manufacturing/Supply Notice

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Background

GE Vernova Grid Solutions is committed to customer care and the support of our offerings. As part of this commitment, we strive to design high quality offerings, provide knowledge-based support, and to communicate the availability of new features or offerings as well as the pending discontinuation of manufacturing for older offerings or design variants.

On 10th June 2025, the discontinuation of the manufacturing and supply of Firmware 5.2 for G500 was announced.

Last-Time Buy Window

Please plan the purchase of any additional quantities or spares that you need. Orders should be placed prior to the last order date shown. Orders will be fulfilled based upon availability and shipments typically occur within three months of last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

OFFERING	LAST ORDER DATE	ALTERNATIVE
Firmware Option E2 For G500: Version 5.2 Order codes: G500xxxxxxxxxxxxxxxxxxxxxxxxE2xxxxxxxx	12th May 2027	G500 Firmware Option E4: Version 5.4 Order codes: G500xxxxxxxxxxxxxxxxxxxxxxxxE4xxxxxxxx

Support

GE Vernova's warranty provision is unaffected by this End-of-Manufacturing/Supply Notification. After the published last order date elapses, a repair service follows for items no longer under warranty subject to availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact us if they need further information concerning the level of service that is provided on a per offering basis.

For Additional Information

If we can provide assistance with migration to new offerings, please contact us for help. Advice and assistance are also available via: <https://www.gevernova.com/grid-solutions/contact.htm?loc=3> or <https://www.gevernova.com/grid-solutions/automation/protection-control-metering>.