GCB -
Product End of Life

PRODUCT LINE: ☐GIS ☒ **AIS** ☐ TRANSFORMER ☐HVDC ☐FACTS ☐SPS ☐CAPACITORS
CATEGORY: ☐Technical Enhancement ☐New Services Introduction ☒**End of Support/Life**

BACKGROUND

GE's Grid Solutions is committed to customer care and the support of our products.

As part of this commitment, GE strives to design high quality products, provide knowledge support teams, and communicate the availability of new features or products as well as managing the withdrawal of support for aging products.

PRODUCT DESCRIPTION

The GE factory ceased the manufacture of the products listed below in 1984. The components' obsolescence, the design constraints and the vanishing supply chain competencies result in an unsustainable support of the remaining installed base.

This notice applies to the following products manufactured by GE legacy companies.
Air blast GCB - Generator Circuit Breaker:

- PKG1C
- PKG1R
- PKG1S
- PKG1V

In accordance with GE obsolescence strategy and considering the age profile of these products, GE will continue to offer until 31st December 2021 gaskets and wearing parts for the listed products, no other spare parts being included.

Enquiries for other parts or services that are no longer supported will be managed on a reasonable-endeavors basis. The Field Service support for these products will end on 31st December 2021.

REPLACEMENT

GE Grid Solutions can provide support to replace affected products already installed including consulting, supplying, installing and commissioning alternative products which utilize state-of-the-art design and manufacturing techniques. Such a transition allows users to benefit from latest technology.

SUPPORT TIMEFRAME

The obsolescence of the referenced products is effective from 31st December 2021. From this date forward, no support will be provided for the listed products.
For this reason, and as of today, extended quotation and delivery times are to be expected.

GE is committed to supporting their customer's switchgear needs, and although all products affected by this notice are now outside of their warranty period, GE's warranty obligations are unaffected by this End-of-Life Notification.

Upon complete withdrawal of GE's support on 31st December 2021 and considering the last dispatch date for orders from the factory, the switchgear products referred will have exceeded their intended life and should component obsolescence or sourcing difficulties affect the ability to honor longer term support commitments, GE will offer a functionally equivalent device.

CONTACT INFORMATION

For any questions, comments or suggestions to make, please contact your local service team who will guide you towards our Excellence Center when required.



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Recommended Alternative Products:

Visit our website at http://www.gegridsolutions.com/ for more information about alternative products.

For Additional Information

Advice and assistance are also available via our Contact Center: http://www.gegridsolutions.com/contact/

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