# **GE Grid Solutions**

# Multilin 745 Transformer Protection Relay Firmware Version 5.24 Release

### **GE Publication Number: GER-4812**

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## **Overview**

### Summary

GE Grid Solutions issues the Multilin SR745 Transformer Protection Relay firmware 5.24 release. Highlights of this release include:

- Enhancement to product data retention
- Release Date: November 15, 2017

Upgrading from a previous version of the 745 firmware to the new version 5.24 can be done via EnerVista Launchpad or the upgrade can be downloaded directly from:

www.gegridsolutions.com\multilin\software\745.htm

SR745 Enervista Setup software revision 5.23 is compatible with Windows 7 (SP1 or later), Windows 8.1 and Windows 10 – 32-bit or 64-bit operating systems.

Please contact your local Multilin sales representative or Multilin Customer Service Department for any questions regarding this upgrade.

# **Release details**

In the following change descriptions, a revision category letter is placed to the left of the description. Refer to the Appendix at the end of this document for additional details.

#### Firmware Version 5.24

#### R,U Enhancement to product data retention

This improvement extends the lifetime retention of set-point data, to avoid loss of user settings. It also extends the lifetime retention of factory data to avoid the self-test warnings "Unit Not Calibrated" and "Self-Test Warning 2", due to loss of calibration, serial number, calibration date, or order code information.

#### Upgrade paths

This upgrade can be done either via EnerVista Launchpad or by direct download from the following site:

http://www.gegridsolutions.com/app/ViewFiles.aspx?prod=745&type=7

If using EnerVista Launchpad, follow these steps:

- 1. Open EnerVista Launchpad.
- 2. Click "IED Setup".
- 3. Click "Check Updates". Note: this will check for updates to all the IED setup software shown.
- 4. Select the 745 version 5.24 upgrade for download.

Please contact your local Multilin sales representative or Multilin Customer Service Department for any questions regarding this upgrade.

### **Change categories**

This document uses the following categories to classify the changes.

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Code	Category	Comments
Ν	New feature	A separate feature added to the relay. Changes to existing features even if they significantly expand the functionality are not in this category
G	Change	A neutral change that does not bring any new value and is not correcting any known problem
E	Enhancement	Modification of an existing feature bringing extra value to the application
D	Changed, incomplete or false faceplate indications	Changes to, or problems with text messages, LEDs and user pushbuttons
R	Changed, incomplete or false relay records	Changes to, or problems with relay records (oscillography, demand, fault reports, etc.)
С	Protocols and communications	Changes to, or problems with protocols or communication features
М	Metering	Metering out of specification or other metering problems
Ρ	Protection out of specification	Protection operates correctly but does not meet published specifications (example: delayed trip)
U	Unavailability of protection	Protection not available in a self-demonstrating way so that corrective actions could be taken immediately
н	Hidden failure to trip	Protection may not operate when it should
F	False trip	Protection may operate when it should not
В	Unexpected restart	Relay restarts unexpectedly

The revision category letter is placed to the left of the change description.

### **Multilin technical support**

GE Grid Solutions - Multilin contact information and call center for product support is shown below:

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