

369 End-of-Manufacturing Notice

Excerpt from GE Publication Number: GER-4927

Issued: 27th May 2022

Revision Date:

- 12th December 2022 (Excerpt from End-of-Manufacturing Notice GER-4938)

Copyright © 2022 General Electric

Background

GE Grid Solutions is committed to customer care and the support of our products. As part of this commitment, GE strives to design high quality products, provide knowledge-based support, and to communicate the availability of new features or products as well as the pending discontinuation of manufacturing for older products or design variants.

On May 27th, 2022, GE Grid Solutions announced the discontinuation of the manufacture and sale of **369 and 369 Accessories**.

On 12th December 2022, revised the description of the 369 Accessories as shown below.
This notice does not apply to any other model not explicitly listed.

Last-Time Buy Window

Please plan the purchase of any additional or spare devices that you feel you may need. Orders should be placed prior to the last order date shown. **Orders will be fulfilled based upon availability** and products typically ship within three months of the last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

PRODUCT	LAST ORDER DATE	ALTERNATIVE
369	16th January 2024	859
369 Accessories Order codes: 0804-0133 15' 369 RJ-45 Cable 1601-0077 Instruction Manual 18530034 369 Enhanced Faceplate Conformal 18530042 369 Enhanced Faceplate TRNG-369 Motor Mgt Course U-369 Motor Management Relay 269 Plus to 369 Draw out Upgrade 369MAN	16th January 2024	

Support

GE's warranty provision is unaffected by this End-of-Manufacturing Notification. After the published last order date elapses, a repair service follows for products no longer under warranty subject to material availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact GE if they need further information concerning the level of service that is provided on a per product basis.

For Additional Information

If we can provide assistance with migration to new products, please contact us for help. Advice and assistance are also available via: <http://www.gegridsolutions.com/contact.htm?loc=3> or <http://www.gegridsolutions.com/multilin>