



Firmware 3.20, 3.20 SP1, 3.20 SP2, 3.20 SP3, & 5.01 for D400 End-of-Manufacturing/Supply Notice

Excerpt from Publication Number: GER-4900

Issued: 15th December 2020

Revision Dates:

- 20th September 2021 (Excerpt from End-of-Manufacturing Notice GER-4919)
- 25th October 2025 (Rebranding Revisions)

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Background

GE Vernova Grid Solutions is committed to customer care and the support of our offerings. As part of this commitment, we strive to design high quality offerings, provide knowledge-based support, and to communicate the availability of new features or offerings as well as the pending discontinuation of manufacturing for older offerings or design variants.

On 15th December 2020, the discontinuation of the manufacturing and supply of Firmware 3.20, 3.20 SP1, 3.20 SP2, 3.20 SP3, & 5.01 for D400 was announced.

On 20th September 2021, the alternatives were revised to replace D400 firmware 5.40 with G100.

On 25th October 2025, this notice was revised in accordance with GE Vernova rebranding guidelines.

Last-Time Buy Window

Please plan the purchase of any additional quantities or spares that you need. Orders should be placed prior to the last order date shown. Orders will be fulfilled based upon availability and shipments typically occur within three months of last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

| OFFERING | LAST ORDER DATE | ALTERNATIVE |
|--|---------------------------|--------------|
| Firmware 3.20, 3.20 SP1, 3.20 SP2, 3.20 SP3, & 5.01 For D400 | 1 st June 2021 | G100 or G500 |

Support

GE Vernova's warranty provision is unaffected by this End-of-Manufacturing/Supply Notification. After the published last order date elapses, a repair service follows for items no longer under warranty subject to availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact us if they need further information concerning the level of service that is provided on a per offering basis.

For Additional Information

If we can provide assistance with migration to new offerings, please contact us for help. Advice and assistance are also available via: <https://www.gevernova.com/grid-solutions/contact.htm?loc=3> or <https://www.gevernova.com/grid-solutions/automation/protection-control-metering>.