



# Selected Firmware Versions for MU320E End-of-Manufacturing/Supply Notice

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Issued: 10<sup>th</sup> June 2025

Revision Dates:

- 24<sup>th</sup> November 2025 (Excerpt from End-of-Manufacturing Notice GER-5008)
- 29<sup>th</sup> November 2025 (Rebranding Revisions)

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## Background

GE Vernoza Grid Solutions is committed to customer care and the support of our offerings. As part of this commitment, we strive to design high quality offerings, provide knowledge-based support, and to communicate the availability of new features or offerings as well as the pending discontinuation of manufacturing for older offerings or design variants.

On 10<sup>th</sup> June 2025, the discontinuation of the manufacturing and supply of Selected Firmware Versions for MU320E was announced.

On 24<sup>th</sup> November 2025, the last order date for Firmware Version 04A02.x for MU320E was extended to 31<sup>st</sup> December 2025, and the descriptions and alternatives were revised.

On 29<sup>th</sup> November 2025, this notice was revised in accordance with GE Vernoza rebranding guidelines.

## Last-Time Buy Window

Please plan the purchase of any additional quantities or spares that you need. Orders should be placed prior to the last order date shown. Orders will be fulfilled based upon availability and shipments typically occur within three months of last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

| OFFERING   | LAST ORDER DATE                | ALTERNATIVE                   |
|--|--------------------------------|-------------------------------|
| Firmware Version 04A02.x For MU320E                        | 31 <sup>st</sup> December 2025 | MU320E Firmware Version 04A03 |
| Any Remaining Firmware Prior To Version 04A02.x For MU320E | Order Book Closed              | MU320E Firmware Version 04A03 |

## Support

GE Vernoza's warranty provision is unaffected by this End-of-Manufacturing/Supply Notification. After the published last order date elapses, a repair service follows for items no longer under warranty subject to availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact us if they need further information concerning the level of service that is provided on a per offering basis.

## For Additional Information

If we can provide assistance with migration to new offerings, please contact us for help. Advice and assistance are also available via: <https://www.gevernova.com/grid-solutions/contact.htm?loc=3> or <https://www.gevernova.com/grid-solutions/automation/protection-control-metering>.