

# RPV Support Tools

## Software version 1.4.0 – Release Notes

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### Overview

GE Vernova regularly introduces software updates to address enhancements in different functional areas. This software release includes the following:

- Rebranding from GE to GE Vernova.
- Small fixes.

**All users are strongly advised to update to this software version.**

**Software Release Date: Dec 2025**

### Software Upgrade Process

Uninstall the previous version and install the version 1.4.0.

### Firmware Compatibility

This software is compatible to all firmware versions of RPV.

**Please contact your local sales representative or Grid Automation Global Contact Center for any questions regarding this upgrade.**

## Release details

In the following release descriptions, a revision category letter is placed to the left of the description. Refer to the Appendix at the end of this document for a description of the categories displayed.

### **G Rebranding**

Software rebranding from GE to GE Vernova.

### **D Removed wrong link to send logs**

An old link used to send logs was removed.

## Appendix

### Change categories

This document uses the following categories to classify the changes.

**Table 1: Revision Categories**

Code	Category	Comments
<b>N</b>	New feature	A separate feature added to the product. Changes to existing features even if they significantly expand the functionality are not in this category
<b>G</b>	Change	A neutral change that does not bring any new value and is not correcting any known problem
<b>E</b>	Enhancement	Modification of an existing feature bringing extra value to the application
<b>D</b>	Changed, incomplete or false faceplate indications	Changes to, or problems with text messages, LEDs and user push buttons
<b>R</b>	Changed, incomplete or false product records	Changes to, or problems with product records (syslog, oscillography, demand, fault reports, etc.)
<b>C</b>	Protocols and communications	Changes to, or problems with protocols or communication features
<b>B</b>	Unexpected restart	Product restarts unexpectedly
<b>CS</b>	Cyber security	Cyber security improvements

### For further assistance

Region	E-mail	Telephone
Global Contact Centre	<a href="mailto:ga.support@governova.com">ga.support@governova.com</a>	+44 1785 250070
Central, East Asia, Pacific	<a href="mailto:ga.supportceap@governova.com">ga.supportceap@governova.com</a>	+61 414 730 964
India	<a href="mailto:ga.supportind@governova.com">ga.supportind@governova.com</a>	+91 44 2264 8000
Middle East, North Africa, Turkey	<a href="mailto:ga.supportmenat@governova.com">ga.supportmenat@governova.com</a>	+971 4 375 6950
Europe, Russia, CIS, Sub-Saharan Africa	<a href="mailto:ga.supportercis@governova.com">ga.supportercis@governova.com</a>	+34 94 485 8854
North America	<a href="mailto:ga.supportnam@governova.com">ga.supportnam@governova.com</a>	+1 877 605 6777
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